

# EFFICACY OF KERE MITRA

Programme by BBMP



JULY 2025

# **Survey Report on**

## **“Efficacy of Kere Mitra Programme”**

A Study on Community Participation in Lake Governance, Bengaluru.

### **1. About ActionAid Association:**

ActionAid Association is an organization working for social and ecological justice. ActionAid has been engaged with the most marginalized communities in India. Together with supporters, communities, institutions, and governments, we strive for equality, fraternity, and liberty of all. ActionAid Association works in 24 states and two union territories, with several partners and allied organizations.

### **2. People’s Participation in Protecting COMMONS:**

Commons are natural resources that are shared by everyone such as lakes, rivers, forests, and grazing lands. These resources are not privately owned but are meant for the collective use, benefit, and care of the community. People's participation in protecting water commons is essential for ensuring the long-term sustainability and health of shared water bodies like lakes and ponds. When local communities take ownership of these resources, they help monitor pollution, prevent encroachments, and spread awareness about conservation. Their involvement builds a sense of responsibility, strengthens community bonds, and supports environmental justice by ensuring that water remains accessible, clean, and protected for all.

### **3. Kere Mitra:**

Kere Mitra is a community volunteer initiative launched by the Bruhat Bengaluru Mahanagara Palike (BBMP) in October 2023. The name itself reflects its purpose — "Kere" means lake and "Mitra" means friend in Kannada — representing citizens who act as 'lake friend', helping protect and restore them. BBMP launched the Kere Mitra program to involve citizens as stakeholders in lake conservation. The aim was to create a system of shared responsibility and community stewardship to protect these vital water commons.

Purpose of kere mitra programme is to involve active citizen participation for monitoring of maintenance activities in the lakes/parks coming under the respective ward jurisdiction, as per public notification by BBMP dated 16-01-2024, refer to Annexure-II.

#### 4. About the Survey:

A structured questionnaire in a Google form was designed and link was circulated to few known kere mitras and requested to forward to other kere mitras in the Bommanahalli and Bangalore East zones. Feedback of 52 Kere Mitras across 35 lakes (refer to Annexure-I) in south and east zones of Bengaluru was collected. The primary aim of the survey was to assess the effectiveness of the Kere Mitra program and to understand the experiences and challenges of kere mitras.

#### 5. Findings of the Survey:

After consolidating the data provided by 52 Kere Mitras across 35 lakes of Bengaluru, below are the findings and observations.

##### I. Age group & Gender distribution:

Age	No. of respondents
20 - 30 yrs	4
30 - 60 yrs	38
60 yrs & above	10
<b>Total</b>	<b>52</b>

Gender	No. of respondents
Male	45
Female	7
<b>Total</b>	<b>52</b>

- 38 participants of the survey respondents were aged between 30 - 60 years.
- 4 participants of the survey respondents were between 20 - 30 years.
- 10 participants of the survey respondents were above 60 years.
- 45 participants of the survey respondents were male, 7 were female.

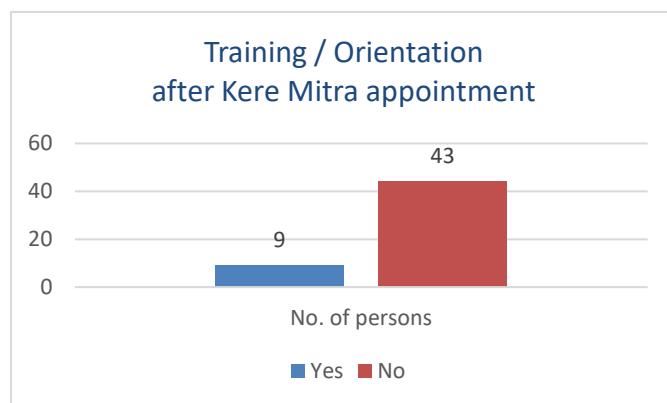
##### Observations:

- Women Kere Mitra participation is limited to 13%, while men Kere Mitras are 87%.
- Senior citizen participation upto 19% as Kere Mitras is encouraging.

##### II. Training/orientation before or after becoming a Kere Mitra:

Training / Orientation	No. of persons
Yes	9no.
No	43no.

- 43 (83%) respondents reported of not receiving any training or orientation.
- 9 (17%) respondents stated they did receive training/orientation.

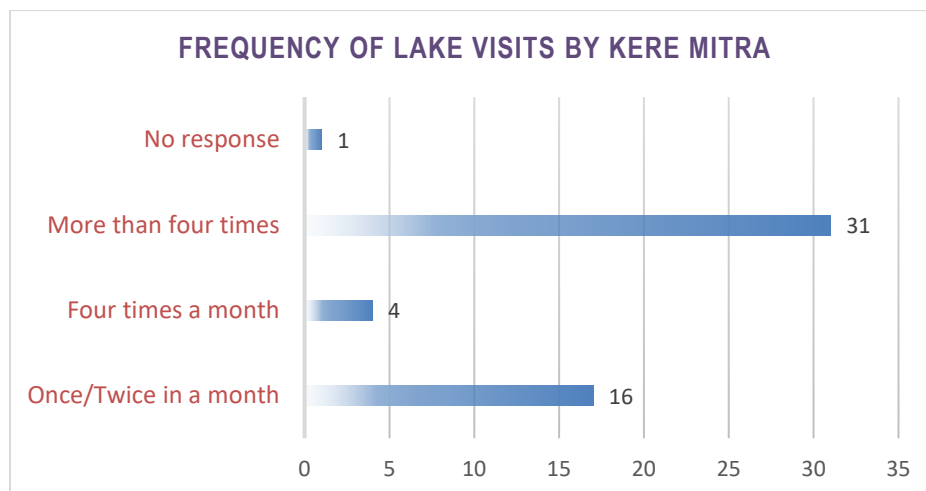


### Observations:

- It is likely that newly joined Kere Mitras are not oriented/trained on the expected outcomes of the program or reporting mechanisms.

### III. How often do you visit the lake for monitoring:

Frequency of the lake visit	No. of respondents
Once / Twice in a month	16no.
Four times a month	4no.
More than four times	31no.
No response	1no.



- 60% (31) of the respondents visit the lake more than four times a month.
- 31% (16) of the respondents visit the lake once or twice a month.
- 4 respondents visit four times a month.
- 1 respondent No answer (NA).

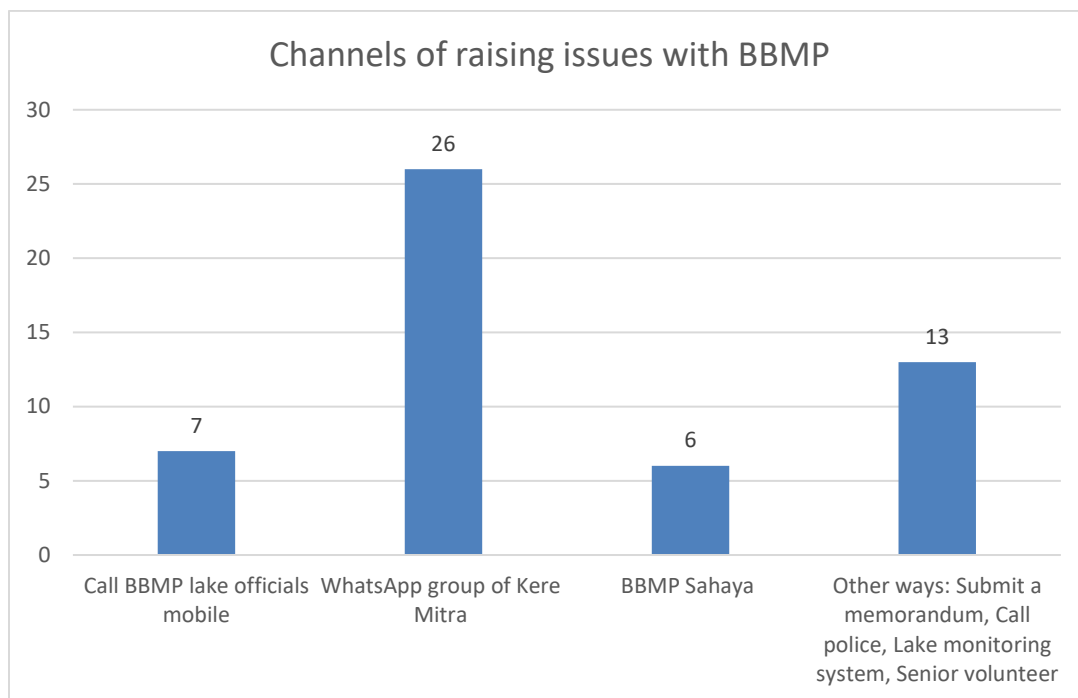
### Observations:

- The majority of the Kere Mitras seem to be visiting the lake more than once a week, which shows their interest and keenness to preserve the water commons.

#### IV. How do you take up issues with BBMP lake officials:

Sl.	Channels of raising issues with BBMP officials	No.
1	Call BBMP Lake official's mobile	7
2	WhatsApp group of Kere Mitra	26
3	BBMP Sahaya	6
4	Other ways: Submit a memorandum, Call police, Lake monitoring system, Senior volunteer	13

- 50%, i.e. 26 respondents raised the issues through WhatsApp group.
- 25%, i.e. 13 respondents use alternate ways to raise the issues.
- 13%, i.e. 7 respondents call BBMP lake officials.
- 12%, i.e. 6 respondents call BBMP Sahaya to raise the issues.



#### Observations:

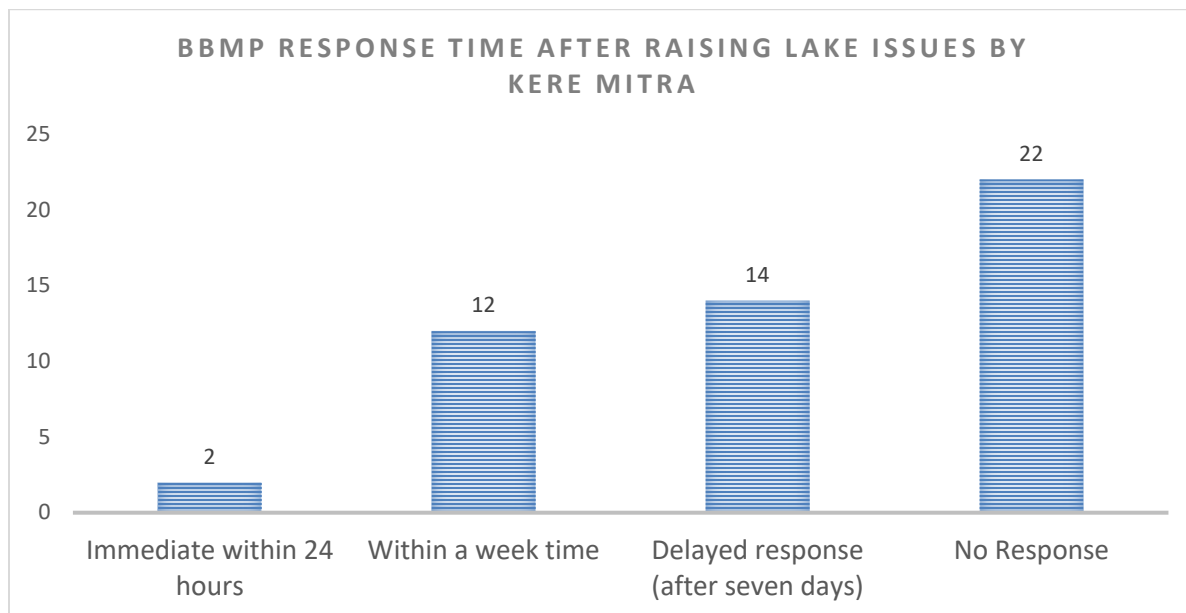
- It seems that more Kere Mitra find it convenient to use the WhatsApp group to raise lake issues and alternatively use other channels when they need to escalate.

#### V. After reporting an issue, what is the response time from BBMP:

Response from BBMP	No. of respondents
Immediate within 24 hours	2
Within a week's time	12
Delayed response (after seven days)	14
No response	22

This question received 50 responses

- 4%, i.e. 2 respondents said no response was received.
- 28%, i.e. 14 respondents, said there was a delayed response (after seven days).
- 24%, i.e. 12 respondents said the response was within a week.
- 4%, i.e. 2 respondents, said there was an immediate response (within 24 hours).

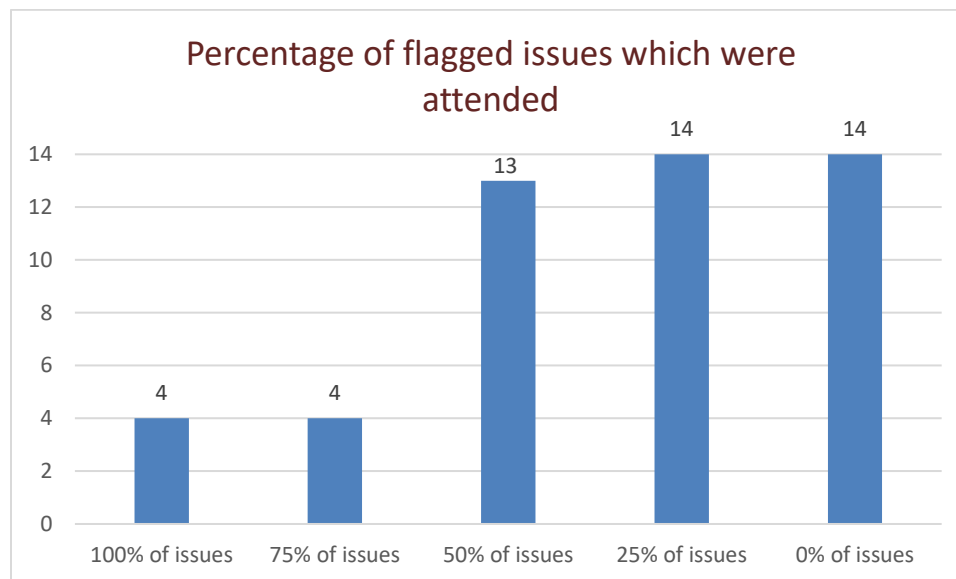


#### Observations:

- Most of the respondents either did not receive any response from BBMP or received a delayed response (after seven days).

## VI. How many of the issues flagged by you have been attended so far:

Percentage of flagged issues which were attended	No. of respondents
100% of issues	4
75% of issues	4
50% of issues	13
25% of issues	14
0% of issues	14



This question received 49 responses

- 8%, i.e. 4 respondents stated that 100% of the issues flagged by them were attended to
- 8%, i.e. 4 respondents stated that 75% of the issues flagged by them were attended to
- 26%, i.e. 13 respondents stated that 50% of the issues flagged by them were attended to
- 29%, i.e. 14 respondents stated that 25% of the issues flagged by them were attended to
- 29%, i.e. 14 respondents stated that 0% of the issues flagged by them were attended to

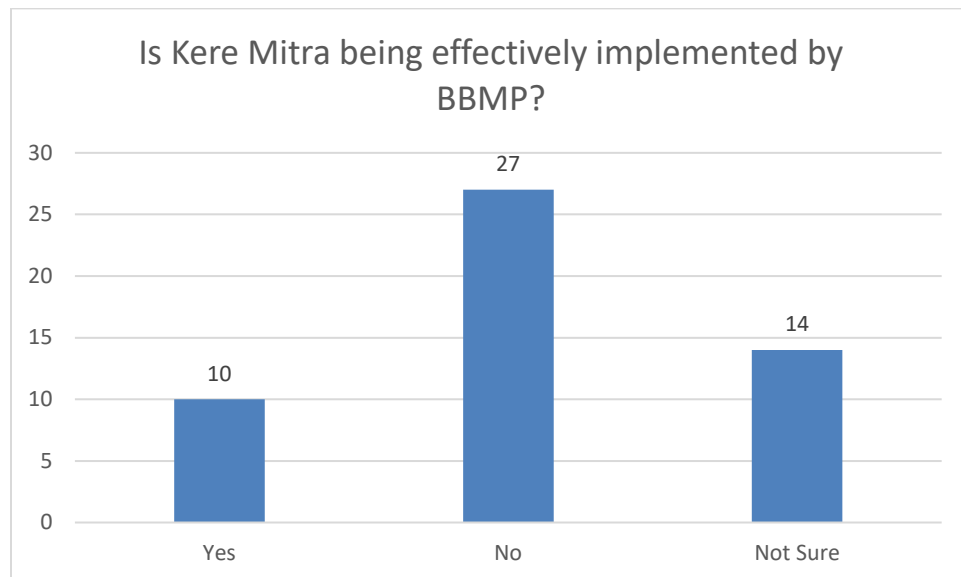
### Observations:

- Most of the respondents stated that the issues flagged by them were partly attended to, a good number of participants also share zero or issues are not attended.



**VII. Is Kere Mitra, as people's participation in lake governance effectively implemented by BBMP:**

Is Kere Mitra being effectively implemented by BBMP?	No. of respondents
Yes	10
No	27
Not Sure	14



This question received 51 responses

- Only 20%, i.e. 10 respondents, feel that the Kere Mitra program is being effectively implemented by BBMP.
- 53%, i.e. 27 respondents feel that the program is not being effectively implemented.
- 27%, i.e. 14 respondents are unsure.

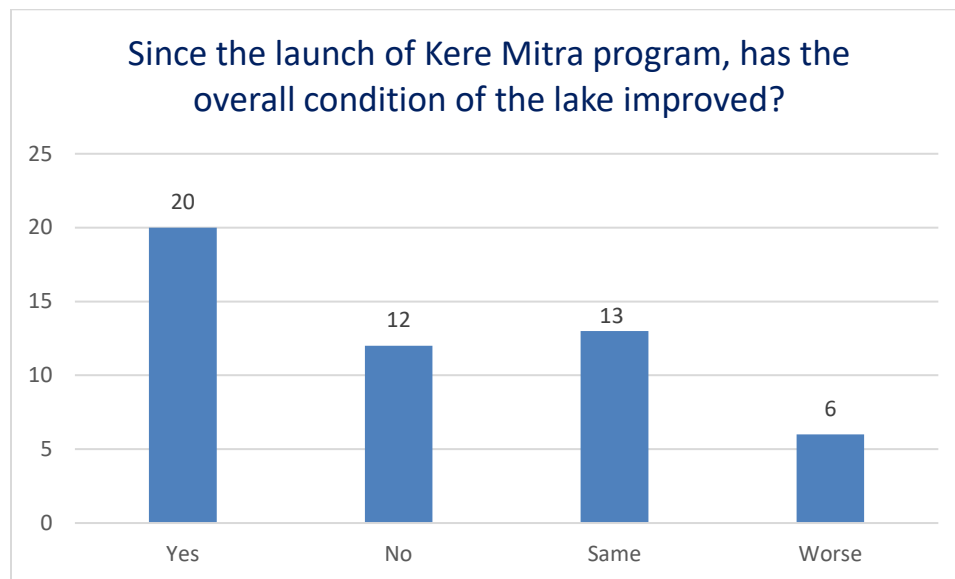
**Observations:**

- A majority of the respondents believe Kere Mitra program is not effectively implemented.



**VIII. Since Kere Mitra program has launched in Oct. 2023, do you feel the overall condition of the lake has improved:**

Since the launch of Kere Mitra program, has the overall condition of the lake improved?	No. of respondents
Yes	20
No	12
Same	13
Worse	6



This question received 51 responses

- 20 respondents felt the lake's condition has improved since the Kere Mitra program began in terms of cleanliness of the lake and the security.
- 12 respondents observed no change.
- 13 respondents felt the lake's condition has remained the same since the launch of the program.
- 6 respondents felt the lake's condition has deteriorated since the launch of the program.

#### **Observations:**

- A majority of the respondents felt that the Kere Mitra program has had no impact on the overall condition of the lake.

## **6. What are the main challenges you face as a Kere Mitra:**

### **a. Lack of support and coordination from the authorities:**

- No or poor response from BBMP officials (EE/AEE, contractors, lake officials).
- Issues raised are often ignored or delayed.
- No updates or transparency on progress, timelines, or budgets.
- BBMP expects passive agreement instead of active citizen engagement.

### **b. Poor communication and engagement mechanisms:**

- No proper training or clarity on roles, responsibilities, or escalation mechanisms.
- WhatsApp as a communication model is inefficient; officials respond selectively.
- No clear forum or structured channel to raise and follow up on issues.
- Kere Mitras feel sidelined or not actively engaged in decision-making.

### **c. Infrastructure and resource limitations:**

- Lack of funds and slow execution due to budget constraints.
- Diverted funds or lack of clarity on fund allocation.
- Inadequate security, poor lighting, and insufficient on-ground staff.
- Maintenance issues persist due to missing or broken infrastructure.

### **d. Systemic and process gaps:**

- No roadmap or clear action plan for lake rejuvenation.
- Delays in execution and implementation of projects.
- Encroachment issues and illegal activities go unaddressed.
- No monitoring or reporting structure to track outcomes.

### **e. Personal and logistical challenges:**

- Assigned lakes are too far from some volunteers' homes.
- Some volunteers are unaware of orientation sessions or available tools.
- Volunteers are disheartened by lack of action and clarity, leading to low morale.

### **Observations:**

- Kere Mitras seek clarity on roles and responsibilities and orientation too. They feel that they are not heard/neglected by both BBMP officials and maintenance contractors. They seek active and responsive BBMP lake officials.

## **7. Suggestions given by Kere Mitras:**

Summarization of the suggestions provided by kere mitras is as below;

### **a. Strong engagement and participation:**

- Conduct regular monthly or quarterly meetings between Kere Mitras, BBMP officials, and contractors at lake sites.
- Allow lake allocation flexibility—enable Kere Mitras to switch to a more accessible lake.
- Ensure multiple volunteers (2–3 per lake) are onboard for better coverage and collaboration.

### **b. Timely action and accountability:**

- BBMP engineers and staff should respond promptly to complaints raised by Kere Mitras.
- Work updates with photos should be posted in WhatsApp groups or a centralized app.
- Implement monthly reviews by the Chief Engineer and performance appraisals for EE/AEE and lake staff.

### **c. Transparency and communication**

- Track and publish status of reported issues, fund allocations, timelines, and progress openly.
- Provide access to development roadmaps, contractor details, and budgets for each lake.
- Establish a central dashboard or app to log complaints, follow-up status, and updates.

### **d. Capacity building**

- Conduct training workshops regularly for volunteers.
- Distribute simple guidelines and SOPs for issue reporting, engagement with authorities, and monitoring.
- Share best practices and success stories between lakes to improve knowledge sharing.

### **e. Empowerment and role clarity**

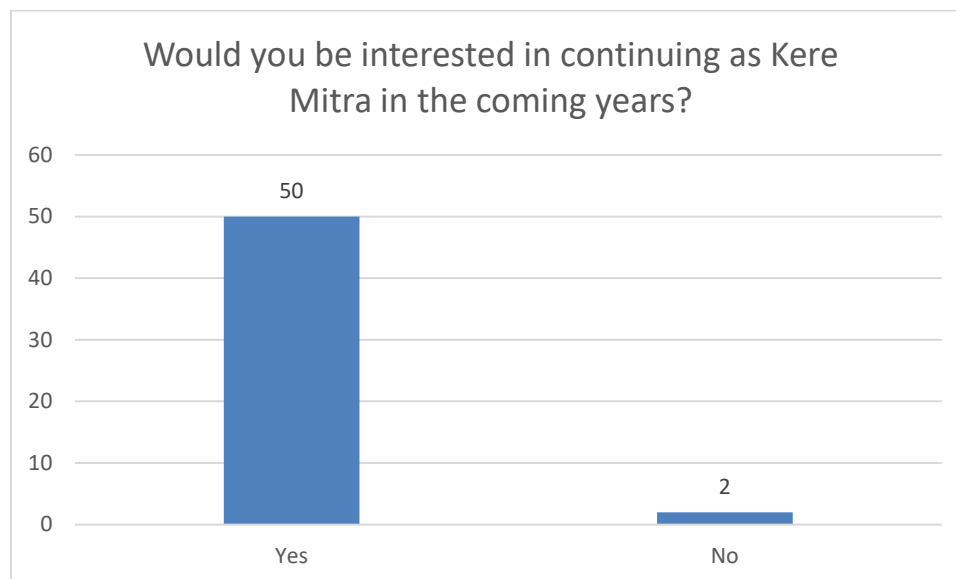
- Clearly define and communicate the mandate and authority of Kere Mitras.
- Empower them to be involved not just in monitoring but in decision-making and planning.
- Allocate a dedicated officer as a single point of contact for each lake.

## **Observations:**

- Kere Mitras are expecting their voices to be heard by BBMP officials, strengthen communications systems, expect transparency and accountability in lake governance, come up with standard operating procedures and orient Kere Mitras on their role and systems of management, conduct periodic reviews. Suggestions provided by Kere Mitras are based on their experiences and needs.

**8. Would you be interested in continuing as Kere Mitra in the coming years:**

Would you be interested in continuing as Kere Mitra in the coming years?	No. of respondents
Yes	50
No	2



This question received 52 responses

- 96%, i.e. 50 respondents, expressed interest in continuing as Kere Mitra in the coming years.
- 4%, i.e. 2 respondents stated that they would not like to continue as Kere Mitra.

**Observations:**

- An overwhelming majority of the respondents expressed interest in continuing as Kere Mitra in the future. Despite the challenges being faced by Kere Mitras, they still have enthusiasm to engage in and preserve the lake.

## 9. Overall Observations:

The survey conducted with 52 Kere Mitras provided valuable insights into the ground-level realities of citizen-led lake governance in Bengaluru. While the program has generated interest and willingness among citizens to participate in the protection of lakes, its implementation reveals several operational and structural gaps. A significant number of respondents had not received any training or orientation, and many expressed that the responsibilities and escalation mechanisms were unclear.

Despite volunteers visiting lakes regularly and showing long-term commitment, most respondents reported delays or no response from BBMP to the issues they raised. The lack of timely action and poor communication with officials has led to frustration among many Kere Mitras. Although some improvements have been noted in areas like cleanliness, fencing, and increased public engagement at certain lakes, these developments are limited and uneven across the city.

Challenges such as inadequate budget allocation, lack of accountability, slow restoration work, and poor grievance redressal systems were consistently highlighted. Volunteers also shared that issues like encroachments, UGD inflow, and illegal dumping continue due to a lack of enforcement and regular monitoring.

However, the overwhelming willingness of 96% of respondents to continue their involvement in the Kere Mitra program reflects the strong sense of community ownership and the potential of this initiative. If strengthened with clear communication, regular review mechanisms, dedicated support staff, and transparency in implementation, the program could serve as a powerful model for participatory urban water governance.

Lakes in Bengaluru for decades have been protected and conserved by local community members, local resident welfare associations and active concerned individuals or groups of people, we could have lost more lakes and biodiversity if these groups/individuals hadn't stood up and raised their voices for protection and conservation of the lakes. BBMP has completely neglected or sidelined this local lake groups' existence while framing the Kere Mitra program.

## 10. Recommendations:

Kere Mitra is a good initiative that invites local communities to come forward for the protection and conservation of the lakes. With nearly two years of implementation, it has issues that need to be fixed. The following are the recommendations to strengthen and make the Kere Mitra program effective.

- a. **Objectives of “Kere Mitra” need to be more comprehensive:** Beyond just maintenance, it needs to cover areas like participation in lake water quality monitoring, lake budgeting and implementation, & overall lake governance.
- b. **“Kere Mitra” need respect local individual/groups and inclusive:** Rope in existing local lake individuals/groups involved in lake protection and conservation. For example, conduct lake level consultations for people's participation.

- c. **Increase number of Kere Mitras & their tenure:** A minimum of 4-6members should be part of every lake for effective lake conservation and protection. Tenure needs to be extended to 6-12months.
- d. **Orient Kere Mitras:** Kere Mitras in batches need to be oriented on their roles and responsibilities, communication channels, escalation, SOPs etc.
- e. **Accountability of Lake Officials:** BBMP Lake officials and contractors need to be responsive to the issues raised by kere mitra and timely respond.
- f. **Review of the Kere Mitra program:**  
BBMP should be open enough to review the program to strengthen it further, conduct a review once a year.

## 11. Conclusion:

Kere Mitra is a wonderful opportunity for the local municipality to garner people's volunteerism and love for protection and conservation of our urban water COMMONS like lakes. Individuals and community groups have keen interest in conserving the lake and its biodiversity for coming generations. People from varied age groups have shown interest and actively contributed to the lake, BBMP shouldn't lose this opportunity due to lapses in terms of attitude, behavior, accountability and transparency. BBMP can set this as a model for people's participation in lake governance for municipalities in India. We hope that the Chief Commissioner, Commissioner-Lakes and Chief Engineer-Lakes will take keen interest in strengthening the program.

I thank all the students Likhith Raj-PES University, Lalith Rathore-PES University, Praveen-Oxford Social Work, and Bharathi-St. Joseph's College of Law for their efforts in compiling the data and analysis of the report. I sincerely thank all the Kere Mitras who participated in the survey and contributed to the report.

Raghavendra B. Pachhapur

ActionAid Association

## Annexure – I

Sl.	Name of the Lake
1	A Narayanapura Lake
2	Akshay nagar Lake
3	Baiyyanakunte Lake
4	Basavanapura Lake
5	Bennigahalli Lake
6	Chelekere Lake
7	Chikka begur
8	Chowdeswari Lake (Beretana Agarahara)
9	Chunchugatta Lake
10	Doddakallasandra Lake
11	Gottigere Lake
12	Horamavu Agara Lake
13	Hosa kere
14	Hulimaavu Kere
15	Iblur Lake
16	Kalena Agrahara Lake
17	Kalkere Lake
18	Kembathalli
19	Kodige Singasandra lake
20	Konanakunte Lake
21	Kothnuru Lake
22	Kowdenahalli Lake
23	Kundanahalli Lake
24	Mahadevapura Lake
25	Puttenahalli Puttakere
26	Rampura Lake
27	Sarakki
28	Saul Kere
29	Somasundarapalya Lake
30	Subramanyapura kere
31	Thalagattapura Lake
32	Uttarahalli Lake
33	Vibhuthipura Lake
34	Vijinapura Lake
35	Yelenahalli Lake





## BRUHAT BENGALURU MAHANAGARA PALIKE

Office of the Special Commissioner (Forest Environment & Climate Change Management) Room No.202, 2nd Floor, Annex-3 building,  
Bruhat Bengaluru Mahanagara Palike head office, N.R. Square, Bengaluru- 560 002

No: SC(FECC)/PR/ /2023-24

Date:16-01-2024

### PUBLIC NOTIFICATION

**Invitation for registration as “Kere Mitra” / “Hasiru Mitra” for lakes and parks respectively under Bruhat Bengaluru Mahanagara Palike**

(through <https://www.bbmp.gov.in> website only)

Bruhat Bengaluru Mahanagara Palike (BBMP) wishes to invite the interested citizens of Bengaluru to provide their valuable services in monitoring maintenance activities in lakes and parks coming under its jurisdiction. The interested citizens residing within ward boundary/nearby lake or park shall register in the below mentioned website to aid in monitoring the regular maintenance activities and condition of lake or park thereby, helping BBMP in providing better services and understanding of the citizens requirement.

Purpose:	To involve active citizen participation for monitoring of maintenance activities in the lakes/parks coming under the respective ward jurisdiction.
Registration:	through online website: <a href="https://www.bbmp.gov.in">https://www.bbmp.gov.in</a> only
Conditions:	Available in the <a href="https://www.bbmp.gov.in">https://www.bbmp.gov.in</a> website
Last date for registration:	31-01-2024 before 5:00 PM

For further information please visit <https://www.bbmp.gov.in> website.

-Sd/-

Special Commissioner  
Forest Environment & Climate Change Management  
Bruhat Bengaluru Mahanagara Palike

### Copy to:

1. Personal Secretary of Chief Commissioner, BBMP to bring to kind notice of Chief Commissioner.
2. Public Relationship Officer, BBMP with request to make arrangements for publication of notification in two leading daily Kannada and English Bengaluru based National level newspapers as the case maybe within next two days & requested to communicate the same to this Office as early as possible.
3. IT Advisor with Soft copy for needful action to place in the BBMP website.
4. Notice Board / Office Copy

Special Commissioner  
Forest Environment & Climate Change Management  
Bruhat Bengaluru Mahanagara Palike



### ಬೃಹತ್ ಬೆಂಗಳೂರು ಮಹಾನಗರ ಪಾಲಿಕೆ

ವಿಶೇಷ ಅಯುಕ್ತರು (ಆರಕ್ಷ, ಪರಿಹರ ಮತ್ತು ಹವಾಮಾನ ನೈತರೀಯ ನಿರ್ವಹಣೆ) ರವರ ಕಛೇರಿ, ಹೊರಾಣಿ ಸಂಖ್ಯೆ-202, 2ನೇ ಮಹಡಿ, ಅಣೇಪ್ಪ-3 ಹೊಸಕಟ್ಟಡ,  
ಬೃಹತ್ ಬೆಂಗಳೂರು ಮಹಾನಗರ ಪಾಲಿಕೆ ಕೇಂದ್ರ ಕಛೇರಿ ಆದರೂ, ಎಸ್.ಆರ್. ರಸ್ತೆ, ಬೆಂಗಳೂರು-560002  
ಸಂಖ್ಯೆ- ಬಿಇ (ಅವಕವೈರಿ)/ಸಿಆರ್ / 2023-24 ದಿನಾಂಕ: 16-01-2024

#### ಸಾರ್ವಜನಿಕ ಸ್ವತಂತ್ರ

ಬೃಹತ್ ಬೆಂಗಳೂರು ಮಹಾನಗರ ಪಾಲಿಕೆ ಅಡಿಯಲ್ಲಿ ಕೆರೆಗಳು ಮತ್ತು ಉದ್ಯಾನವನಗಳಿಗೆ "ಕೆರೆ ಮಿತ್ರ"/"ಹಸಿರು ಮಿತ್ರ" ಆಗಿ  
ನೋಂದಾಯಿಸುವ ಅಧಿಕೃತನೆ

(<https://www.bbmp.gov.in> ಬೆಂಗಳೂರು ಮೂಲಕ ಮಾತ್ರ)

ಬೃಹತ್ ಬೆಂಗಳೂರು ಮಹಾನಗರ ಪಾಲಿಕೆ ವ್ಯಾಪ್ತಿಯಲ್ಲಿ ಬರುವ ಕೆರೆಗಳು ಮತ್ತು ಉದ್ಯಾನವನಗಳ ಸಮರ್ಪಕ ನಿರ್ವಹಣೆಯ ಬಗ್ಗೆ ಮೇಲ್ವಿಚಾರಣೆ ನಡೆಸಲು ಅನನ್ಯವಾಗಿ ಬೆಂಗಳೂರಿನ ನಾಗರಿಕರನ್ನು "ಕೆರೆ ಮಿತ್ರ"/"ಹಸಿರು ಮಿತ್ರ" ಬಾಳಿಕೆಯ ಬೆಂಗಳೂರಿನಲ್ಲಿ ನೋಂದಾಯಿಸಿಕೊಳ್ಳಬಹುದಾಗಿದೆ. ಬೆಂಗಳೂರಿನ ನಿವಾಸಿಗಳು ಅವರು ವಾಸಿಸುವ ವಾರ್ಡ್/ ನಮೂದರಲ್ಲಿರುವ ಕೆರೆ ಅಥವಾ ಉದ್ಯಾನವನಕ್ಕೆ ಅನನ್ಯ ಇದ್ದಲ್ಲಿ ಕೆರೆ ನಿರ್ವಹಣೆ ಬಗ್ಗೆ ಪ್ರತಿನಿತ್ಯ ಪರಿಶೀಲಿಸಿ, ಅಂತರ್ಜಾಲದಲ್ಲಿ ವಿವರಗಳನ್ನು ದಾಖಲಿಸುವ ಮೂಲಕ ಸಾರ್ವಜನಿಕರ ಅವಶ್ಯಕತೆ ಹಾಗೂ ಕೆರೆ/ಉದ್ಯಾನವನಗಳ ಆಗೂ-ಹೋಗುಗಳನ್ನು ಇನ್ನು ಉತ್ತಮವಾಗಿ ನಿರ್ವಹಿಸಲು ಅನುವು ಮಾಡಿಕೊಟ್ಟು ಉದ್ದೇಶದಲ್ಲಿ ನದಿ ಅಭಿವೃದ್ಧಿಯನ್ನು ಹೊರಡಿಸಲಾಗಿದೆ.

ಉದ್ದೇಶ	ಕೆರೆಯ ನಿರ್ವಹಣೆ ಬಗ್ಗೆ ಪ್ರತಿನಿತ್ಯ ಪರಿಶೀಲಿಸಿ, ಅಂತರ್ಜಾಲದಲ್ಲಿ ವಿವರಗಳನ್ನು ದಾಖಲಿಸುವ ಮೂಲಕ ಸಾರ್ವಜನಿಕರ ಅವಶ್ಯಕತೆ ಹಾಗೂ ಕೆರೆ/ಉದ್ಯಾನವನಗಳ ಆಗೂ-ಹೋಗುಗಳನ್ನು ಇನ್ನು ಉತ್ತಮವಾಗಿ ನಿರ್ವಹಿಸಲು ಅನುವುಮಾಡಿಕೊಟ್ಟು ಉದ್ದೇಶವಿರುವ
ನೋಂದಾಣಿ	<a href="https://www.bbmp.gov.in">https://www.bbmp.gov.in</a> ಬೆಂಗಳೂರು ಮೂಲಕ ಮಾತ್ರ
ವಿವರಗಳು	<a href="https://www.bbmp.gov.in">https://www.bbmp.gov.in</a> ಬೆಂಗಳೂರು ಉದ್ಯಾನವನ
ನೋಂದಾಯಿಸಿಕೊಳ್ಳಲು ಕೊನೆಯ ದಿನಾಂಕ	31-01-2024 ನಂತರ 01-02-2024

ಹೆಚ್ಚಿನ ವಿವರಗಳನ್ನು <https://www.bbmp.gov.in> ಬೆಂಗಳೂರಿನಲ್ಲಿ ಪಡೆಯಬಹುದಾಗಿದೆ.

ಸಹಿ-

ವಿಶೇಷ ಅಯುಕ್ತರು,  
ಆರಕ್ಷ, ಪರಿಹರ ಮತ್ತು ಹವಾಮಾನ ನೈತರೀಯ ನಿರ್ವಹಣೆ,  
ಬೃಹತ್ ಬೆಂಗಳೂರು ಮಹಾನಗರ ಪಾಲಿಕೆ




ಕ್ರಿಯಾಪಟ್ಟಿ:




- ಮಾನ್ಯ ಮುಖ್ಯ ಅಯುಕ್ತರು, 2023-24 ರವರ ಆಜ್ಞಾನುಸಾರ ಕೆರೆಗಳು ಅವರ ಆದೇಶದಂತೆ ನಡೆಸಿದೆ.
- ಸಾರ್ವಜನಿಕ ಸಂಪನ್ಮೂಲಗಳಿಗೆ ರವರ ಕಛೇರಿಗೆ ಕಳುಹಿಸುತ್ತಾ ಸಾರ್ವಜನಿಕ ಪ್ರಕಟಣೆ ಅನ್ನು ಕನ್ನಡ ಮತ್ತು ಅಂಗ್ಲ ಭಾಷೆಗಳಲ್ಲಿ 2 ದಿನಗಳಲ್ಲಿ ಮುಖ್ಯಮಂತ್ರಿ ಕಛೇರಿಗೆ ಮುಖಾಂತರ ಕ್ರಿಯಾಪಟ್ಟಿ ನಡೆಸಿದೆ.
- ಪಾಲಿಕೆ ಸಲಹೆಗಾರರಿಗೆ ಪ್ರಕಟಣೆ ಮಾಡಿಕೊಂಡು Soft Copy ಯನ್ನು [bbmp.gov.in](https://www.bbmp.gov.in) ಬೆಂಗಳೂರಿನಲ್ಲಿ ಪ್ರಕಟಿಸಲು ಪಾಲಿಕೆ ಸಲಹೆಗಾರರ ಕಛೇರಿಗೆ ನಡೆಸಿದೆ.
- ಕಛೇರಿ ಕಡತಕ್ಕೆ.

ವಿಶೇಷ ಅಯುಕ್ತರು,  
ಆರಕ್ಷ, ಪರಿಹರ ಮತ್ತು ಹವಾಮಾನ ನೈತರೀಯ ನಿರ್ವಹಣೆ,  
ಬೃಹತ್ ಬೆಂಗಳೂರು ಮಹಾನಗರ ಪಾಲಿಕೆ.


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Actionaid Association, 139 Richmond Road, Bangalore - 560 025, Karnataka, INDIA.

 +91 8043650650

**ActionAid Association** is an Indian organisation working for social and ecological justice in 24 states and two union territories. Together with supporters, allied organisations, communities, institutions and governments, we strive for equality, fraternity and liberty for all.